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Applicants:

Michael W. Hawman et al.

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Examiner:

Ryan A. Jarrett

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Art Unit:

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Title:

Method and Apparatus for

Managing Maintenance Operations

Date:

09 February 2004

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Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 CFR 1.116

In response to the final Office Action dated 8 October 2003 ("Office Action"), Applicants wish to amend the claims as provided on the following sheets.

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ana Sardinskas 2-9-2004